



Specifications

Dimensions – 11.5” x 6.75 “ x 1.5 “
Weight – 1.75 lbsower Supply – 120VAC input, 9VAC Output
1amp
Processor – AMD Elan SC520
Memory – 4MB
OS – ROMDOS
Flash Memory Card – 256Mb

Overview

Amanda SOHO Flash provides turnkey messaging for small businesses that require the following:

- Voice Mail
- Automated Attendant
- Automatic Message Notification
- Simple Operation and Administration

Amanda SOHO Flash delivers the power of computing telephony at a phenomenal price-performance point. This 4-port system with 17 hours of voice storage capacity has:

- The Amanda Company SOHO Software
- 1,000 mailboxes, each with:
- Up to 128 messages (per mailbox)
- 3 Custom greetings
- 3 personal mailbox lists
- 3 message notification options

This plug-and-play system is pre-configured to work directly with widely used telephone switches including AT&T, Lucent, Avaya, Comdial, Intertel, Iwatsu, Panasonic, Samsung, Toshiba, and Vodavi.

The SOHO Flash system is programmed and maintained through the telephone user interface (TUI), has both a built in modem and console (null modem) port for troubleshooting and modifying the system configuration.

The SOHO Flash can be easily customized to operate with almost any telephone system that supports analog voicemail integration.

Features

- **New! - Built In Modem:** The SOHO Flash features a built in modem for remote access. To invoke the modem dial #*# on any of the voicemail ports. Once connected you can view system activity, see on-screen tracing, customize system files, and even download or upload files if needed.
- **New! - Null Modem Access:** This system can be connected to via null modem. Once connected you can view system activity, see on-screen tracing, customize system files, and even download or upload files if needed.
- **New! - Extension Field Values for Mailboxes can be changed via Telephone:** The extension field of a mailbox can now be changed via TUI. Mailboxes can now be configured to transfer to external telephone numbers using a limited number of tokens within the extension field (as long as the telephone system supports external call transfers).
- **New! - Updated 411 Directory:** The 411 directory now supports pressing * to be transferred to the directory name found in the search or pressing # to search the directory again for the next match for your entry.
- **New! - Continuous Play:** While logged into your mailbox you can now press 78 to hear all your messages one after the other.
- **New! - Continuous Delete:** While logged into your mailbox you can now press 76 to delete all your messages.
- **New! - Quick Greeting Bypass:** While listening to someone's greeting, you can press the # key once to bypass the greeting.
- **Automated Attendant:** It can function as a main, backup, or off-duty attendant. Extensions can be dialed directly, or your caller may use an employee directory to locate individuals by first or last name. Simple, single-digit selections can be configured for easy and quick access to your company's main departments.
- **Direct Message:** Provides the caller with a way to leave a message for a user without having to ring their extension.
- **Private Message:** A message can be marked private, which makes the message unable to be forwarded to other persons.
- **Transfer:** After leaving a message, the caller has the option to dial another extension, department, or reach the receptionist/supervisor.
- **Audio-text:** Configurable information only mailboxes accommodate caller access to any pre-recorded information. Provides 24-hour access to frequently asked questions ranging from hours of operation, address and directions to promotional materials or product-specific information.
- **Directory (411):** The caller has the option to enter the first few letters of the first name or last name of the person their calling and press * to be transferred to that person or # to search for another match for their entry.

- **Date/Time Stamp:** Every message gives the date and time the message was recorded.
- **Message Forwarding:** After hearing a message a user can forward a copy of the message to another user. A message prefix can be attached to the message forwarded.
- **Message Future Delivery:** After a message has been recorded, the system can be told when to deliver that message.
- **Mailbox Lists:** Each user can build 3 private mailbox lists to allow the sender to broadcast a message to multiple users.
- **Message Notification:** Users can be notified when they receive new messages via MWI, pager, outside number (such as a cell phone) or internal extension.
- **Multiple User Greetings:** Each user can record three different greetings. These personal greetings can be changed or scheduled automatically by time of day and weekday or weekend.
- **Fax Tone Detection:** The system can detect and route a fax transmission to a designated fax extension.
- **Wall Mountable:** This system is easily mounted to the wall.

